

**"STAY IN THE GAME
BY MAINTAINING
YOUR NINTENDO
PRODUCTS!"**

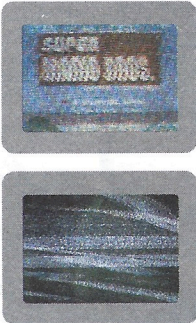
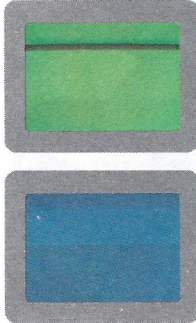
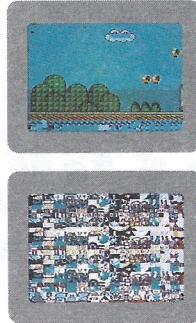


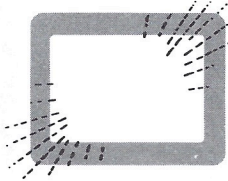
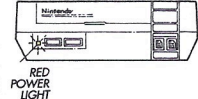
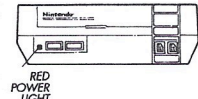
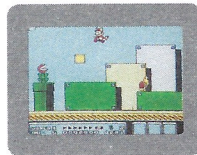
**INSTALLATION, MAINTENANCE,
TROUBLESHOOTING AND
SERVICE GUIDE**

1-800-255-3700

NINTENDO WORLD CLASS SERVICESM CENTER HOTLINE

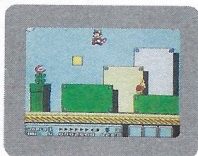
NES™

SYMPTOM/ PROBLEM	MOST COMMON CAUSES	SOLUTIONS
SNOWY SCREENS	1. Improper hookup to television.	• See back panel of this brochure for hookup instructions. • If this does not solve the problem, visit your nearest Authorized Service Center for free product testing. Or, call 1-800-255-3700 for assistance.
		
SOLID COLOR SCREENS (Blank)	1. Dirty connectors (usually happens with products beyond the warranty period or in cases where customers rent/borrow game paks that are not cleaned).	• NES Cleaning Kit needed to clean Control Deck and game pak edge connectors. • If cleaning does not solve the problem, visit your nearest Authorized Service Center for free product testing. Or, call 1-800-255-3700 for assistance.
	2. If this symptom occurs with a new NES it may indicate improper hookup to the TV. This usually occurs when both the VHF input and audio/video input are connected.	• See back panel of this brochure for hookup instructions.
SCRAMBLED SCREENS	1. Dirty connectors (usually happens with products beyond the warranty period or in cases where customers rent/borrow game paks that are not cleaned).	• NES Cleaning Kit needed to clean Control Deck and game pak edge connectors. • If cleaning does not solve the problem, visit your nearest Authorized Service Center for free product testing. Or, call 1-800-255-3700 for assistance.
		

SYMPTOM/ PROBLEM	MOST COMMON CAUSES	SOLUTIONS
BLINKING/FLASHING SCREEN (Game picture flashing to blank screen)	1. Game pak not inserted properly. 2. Dirty connectors.	• Push game pak completely into control deck and press down. • NES Cleaning Kit needed to clean Control Deck and game pak edge connectors. • If cleaning does not solve the problem, visit your nearest Authorized Service Center for free product testing. Or, call 1-800-255-3700 for assistance.
		
BLINKING POWER LIGHT	1. Game pak not inserted properly. 2. Dirty connectors.	• Push game pak completely into control deck and press down. • NES Cleaning Kit needed to clean Control Deck and game pak edge connectors. • If cleaning does not solve the problem, visit your nearest Authorized Service Center for free product testing. Or, call 1-800-255-3700 for assistance.
		
NO POWER LIGHT	1. Power button not pressed in "on" position. 2. AC adapter not plugged into Control Deck or wall outlet. 3. Non-Nintendo AC adapter is being used.	• Press Power button "on." • Ensure AC adapter is plugged into "live" 115 volt outlet and in the proper receptacle on the Control Deck. • This is <i>not</i> recommended by Nintendo. May cause premature Control Deck failure. Purchase a Nintendo AC adapter from your retailer or nearest Authorized Service Center. Or, call 1-800-255-3700 for assistance.
		
PICTURE IS FINE—NO GAME SOUND	1. Improper hookup of AV Cable to TV. 2. Certain game paks do not emit sound until game play is underway. 3. Television volume control is not adjusted high enough or mute mode is activated.	• See back panel of this brochure for hookup instructions. • This is normal. Begin playing game. • Adjust television volume control/cancel mute.
		

SYMPTOM/ PROBLEM	MOST COMMON CAUSES	SOLUTIONS
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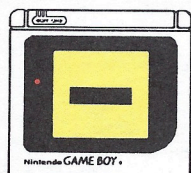
PICTURE IS FINE— BUT SOUND BUZZES OR IS DISTORTED



- | | |
|---|---|
| 1. Improper hookup of AV cable to TV. | • See back panel of this brochure for hookup instructions. |
| 2. Dual hookup using RF switch and audio/video cable. | • Only one hookup is advised. Use RF switch or audio/video cable, but not both. |

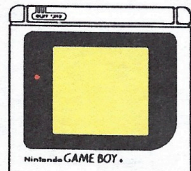
GAME BOY®

BLANK SCREEN WITH SOLID BLOCK IN MIDDLE



- | | |
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| 1. Unit is turned on without inserting game pak. | • Insert game pak label side out and push power switch to "on" position. |
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BLANK OR SOLID SCREEN



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|--|--|
| 1. Contrast adjusted incorrectly. | • Adjust contrast. |
| 2. Low/weak batteries. | • Replace 4 "AA" batteries. |
| 3. Rechargeable battery pak not charged. | • Recharge battery pak fully for 8 hours. |
| 4. Dirty edge connectors. | • Game Boy Cleaning Kit needed to clean unit and game pak edge connectors.
• If cleaning does not solve the problem, visit your nearest Authorized Service Center for free product testing. Or, call 1-800-255-3700 for assistance. |

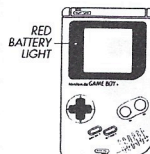
SCREEN HAS MISSING GRAPHIC LINES



- | | |
|---------------------------|---|
| 1. Dirty edge connectors. | • Game Boy Cleaning Kit is needed to clean unit and game pak edge connectors.
• If cleaning does not solve the problem, visit your nearest Authorized Service Center for free product testing. Or, call 1-800-255-3700 for assistance. |
|---------------------------|---|

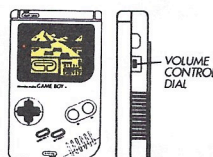
SYMPTOM/ PROBLEM	MOST COMMON CAUSES	SOLUTIONS
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BATTERY POWER LIGHT WON'T COME ON



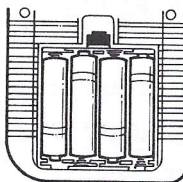
- | | |
|--|---|
| 1. Low/weak batteries. | • Replace 4 "AA" batteries. |
| 2. Rechargeable battery pak not charged. | • Recharge battery pak fully for 8 hours. |

NO SOUND



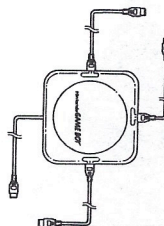
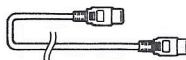
- | | |
|--|--|
| 1. Volume control not adjusted properly. | • Adjust volume control to maximum level. |
| 2. Low/weak batteries. | • Replace 4 "AA" batteries. |
| 3. Rechargeable battery pak not charged. | • Recharge battery pak fully for 8 hours. |
| 4. Stereo headphone defective. | • Visit your nearest Authorized Service Center for a replacement part. Or, call 1-800-255-3700 for assistance. |

BATTERY LEAKAGE IN BATTERY COMPARTMENT



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|---|--|
| 1. Batteries inserted improperly or they are old. | • Visit your nearest Authorized Service Center for repair service. Or, call 1-800-255-3700 for assistance. |
|---|--|

GAME BOY WILL NOT WORK IN TWO/FOUR- PLAYER MODE WITH GAME LINK CABLE OR FOUR-PLAYER ACCESSORY



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|---|---|
| 1. Game pak is not inserted into each unit. | • Each Game Boy unit must have the same game pak inserted. |
| 2. GAME LINK™ not firmly connected to each Game Boy or the four-player accessory. | • Check that cables are firmly connected. |
| 3. Power must be off on all units while GAME LINK is being connected. | • Turn power "off," reconnect GAME LINK; turn power back on. |
| 4. Game Boy units must be turned on in proper order. | • See game pak instruction manual for details of "Power On" procedures. (Procedures differ with each game pak.) |

MAINTENANCE TIPS

TIPS FROM THE PROS FOR YOUR NINTENDO ENTERTAINMENT SYSTEM, GAME BOY, GAME PAKS AND ACCESSORIES...

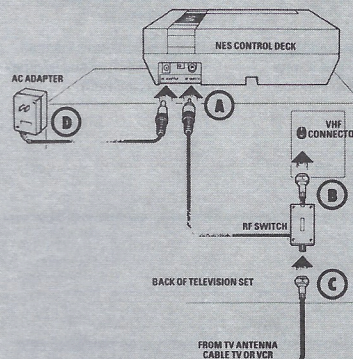
What can you do to be sure your valued Nintendo products are always in tip-top condition? That's easy! Simply use these easy-to-remember tips:

1. Keep the Control Deck door closed at all times.
2. Store game paks in plastic sleeves or protective containers.
3. Keep food and liquid away from your Control Deck/Game Boy.
4. **DO NOT** touch or blow on the metal game pak edge connector.
5. Always check the open end of your game paks for foreign material before use.
6. **DO NOT** leave your Control Deck or Game Boy on the floor where it may collect dirt, dust or carpet lint.
7. Don't forget to regularly clean your NES or Game Boy and all game paks that you own or borrow. Be sure to use only Nintendo quality cleaning kits. Look for the Nintendo Seal of Quality.



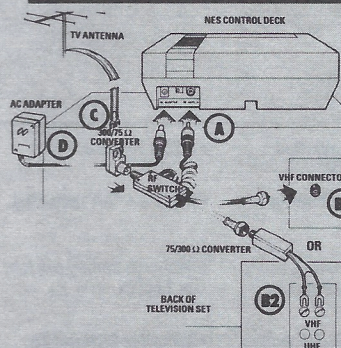
INSTALLATION

To help assist you in hooking up your NES,TM please see the following. If you have any questions, please call the NINTENDO WORLD CLASS SERVICESM CENTER HOTLINE at 1-800-255-3700.



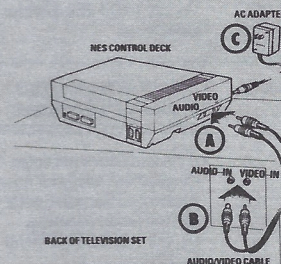
adapter into regular wall power outlet (110-120 VAC). This completes your NES hookup.

- 1** This hookup should work for most situations. To connect NES Control Deck to television receiver when TV is on a cable system: **(A)** Plug long cable of RF switch into outlet marked "RF SWITCH" in back of NES Control Deck. **(B)** Connect coaxial cable from cable wall outlet, cable box or VCR to cable post of RF switch. **(C)** Plug AC adapter cable into AC adapter jack in back of NES Control Deck. **(D)** Plug AC adapter jack in back of NES Control Deck. Plug AC



input screws. **(C)** Connect twin leads from antenna to screws on 300-75 Ohm converter. Connect converter to cable post of RF switch. **(D)** Plug AC adapter cable into AC adapter jack in back of NES Control Deck. Plug AC adapter into regular wall power outlet (110-120 VAC). This completes your NES hookup.

- 2** To connect NES Control Deck to television receiver when TV is on an antenna system: **(A)** Plug long cable of RF switch (coiled in visual) into outlet marked "RF SWITCH" in back of NES Control Deck. **(B1)** Connect short cable of RF switch to cable post of television receiver; OR **(B2)** Connect short cable of RF switch to cable post of 75-300 Ohm converter, and connect converter to television with VHF



"AUDIO IN" AND YELLOW PLUG TO "VIDEO IN." **(C)** Plug AC adapter cable into AC adapter jack in back of NES Control Deck. Plug AC adapter into regular wall power outlet (110-120 VAC). This completes your NES hookup.

- 3** For use only when television is equipped with direct audio/video inputs. To connect NES Control Deck to television monitor/receiver using audio/video cables: **(A)** Plug red and yellow audio/video cables into corresponding colored outlets of NES Control Deck. **(B)** Plug other ends of red and yellow audio/video cables into corresponding "inputs" of monitor/receiver.

NOTE: BE CERTAIN RED PLUG GOES TO

SERVICE

**FACTORY AUTHORIZED
REPAIR CENTER FOR
Nintendo PRODUCTS**



Nintendo maintains a nationwide network of **AUTHORIZED WORLD CLASS SERVICE_{SM} CENTERS** that provide our customers with prompt, professional repair service and spare components.

Service, if necessary, must be performed by a **NINTENDO AUTHORIZED WORLD CLASS SERVICE_{SM} CENTER**. For the location nearest you, call **1-800-255-3700**.

Our hours of operation are from 4:00 a.m. to midnight, Pacific Time, Monday through Saturday, and from 8:00 a.m. to 5:00 p.m., Pacific Time, Sundays.

Your nearest service center:



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